Clainer Ventura

Frontend Developer – UI / UX Designer – Hospitality Services

v.clainer11@gmail.com LinkedIn Account Indeed Account New York, N.Y.

Career Objective:

Experienced and reliable liaison with a stellar work ethic. Seeking a role in a goal-oriented environment that will afford me the opportunity to grow professionally as well as implement my skills at the best of my abilities, with the purpose of increasing overall business productivity.

Career Experience:

UI / UX Designer Front-end Developer 2020 - Present *Universal Limitless* – plus Freelancer · Remote

- Design E-Commerce, Portfolio & Business websites.
- Assisted senior developers in translating clients' requests into HTML code.
- Designs Webpages + Navbar + Section + About + Projects + Contact forms.
- Premium Features + Responsive for all Screens.

Front Desk/Concierge 07/2021 – 07/2023

Red Apple Real Estate – The Margo 180 Myrtle Ave, Brooklyn, NY 11201 Luxury Residential, 228 Units

- Acted as the primary point of contact for tenants, guests, vendors, and mgmt.
- Ensure smooth operation and timely resolution of issues.
- Assisted with front desk tasks, including move-ins, reservations, and inquiries.

Customer Service Rep 11/2019-06/2020

The Exec-Search Group $-657 3^{rd}$ Ave N.Y. 10017

- Data Management / Data Entry / Concierge / Front Desk Services
- The Quin Central Park by Hilton (Data entry using Microsoft Excel)
- Good Shepherd Services (Front Desk/Reception Service)

Front Desk/Concierge *05/2018 – 05/2019*

First Service residential - American Copper Towers – 626 1st Ave N.Y. 10003 Luxury Residential, 550 Units

- Liaison between departments, staff, residents enhancing customer services.
- Maintained detailed records of maintenance activities, repairs, and equipment.
- Implementing emergency procedures and coordinating necessary actions.

Concierge 10/2015 – 05/2018

Jardan Management Corp. – 85 Fourth Ave N.Y. 10003 Luxury Residential, 150 Units

- Greet visitors, ensures questions and needs are fulfilled.
- Inventory logs, receive packages, phone call/Emails inquiries.
- Monitored surveillance equipment to prevent unauthorized facility entry.

Education:

CODE CADEMI

- Completed front-end development courses in HTML, CSS, JavaScript.
- Built and deployed responsive web applications.

Class Central

• Gained hands-on experience with modern frameworks and best practices.

• Completed 65 credits toward Bachelor of Criminal Justice.

SKILLS:		Computer Software's:
Customer Serv.	Troubleshoot	Vs Code Figma
Concierge/Front Desk	Team Player	HTML Square Space
Data Entry	Detail Oriented	CSS Web Flow
Data Management	Bilingual (Spanish)	Java Script Node.js